

GOLD ALL INCLUSIVE INFORMATION

MEALS	
Breakfast 07.00 am till 10.00 am	Daily from 07.00 am till 10.00 am Buffet Breakfast at Grand Café
	Daily from 07.00 am till 10.00 am Buffet Breakfast at Ibu Kitchen
	Room Service A'La Carte Breakfast in the privacy of your room
Lunch & Snacks Noon till 7.00 pm	Grand Café joining the A'La Carte or Buffet Lunch
	Mahi Mahi Restaurant joining A'La Carte
	Jukung Restaurant joining A'La Carte
	Chopstick Chinese Restaurant set menu
	Pool and Beach Area joining A'La Carte
	Room Service selecting from A'La Carte
Buffet Dinner with Cultural Show, Join Public	Monday, Seafood Night with Fire Dance + Duet
	Tuesday, Australian Barbeque with Mix Max Show + Legong Dance
	Thursday, Fiesta Latina with Cabaret + Duet (Keyboard + Singer)
	Saturday, Balinese Night with Kecak Dance + Rindik Music + DJ
	The dinner theme may be changed and updated without prior notice
Dinner daily from 07.00 pm till 11.00 pm	Grand Café joining the Buffet Dinner or A'La Carte
	La Cascata by the sea joining Set Menu
	Chopstick Chinese Restaurant Set Menu
	Ibu Kitchen joining A'La Carte
	Bumbu Delhi Restaurant Set Menu
	Room Service Selection A'La Carte
Supper from 11.00 pm till 06.00 am	Grand Café selecting from the Supper Menu
	Room Service selecting from the Supper Menu
BEVERAGES	
Daily from 11.00 am till Midnight Available in any of the open Restaurants and Bars within the Resort No Beverages Service from Midnight till next morning 11 am	Wide selection of Domestic and International cocktails, House wine and soft drinks all served by the glass, tea, coffee, milkshake, fruit juice, soft drinks.
	Wide selection of Domestic Liquor
	A Selection of Premium Brand Beverages available daily from 9.00pm till Midnight at the Panorama Lounge only
	Mini bar with a selection of soft drinks and beer.
	All Beverages after Midnight are on your personal account.
Beverage Discount	All Inclusive Guests will receive 30% discount on all other beverages, like Champagne, imported wines not included in the All Inclusive Package
Supper from 11.00 pm till 06.00 am	Grand Café selecting from the Supper Menu
	Room Service selecting from the Supper Menu

WELCOME AMENITIES	
Check In	Selection of Welcome drinks, Fruit Arrangement, Cold Towel, Private Check in at the Miracle Club Lounge, Welcome Briefing.
Check out	Extended Check out till 2.00 pm (Subject to availability)
WATER SPORTS	
Water Sport without Motor	Ocean Hobie Cat, Selection of Windsurfers & Lessons, Selection of Ocean Kayaks and Boogy Boards.
ACTIVITIES AND SPORT	
Sport and Activities	Billiards, Table Tennis, Air Hockey, Aerobics, Water Polo, Beach Volleyball, Beach Soccer, Basketball, Boca, Tennis, Beach Bikes and guided bike tours, Garden Darts, Beach Kites
	Water Slides, Splash Water park, Kids Lounge
	Video Games (Play Station), Table Kicker, Indoor Basketball, other Beach & Pool Games
	Cooking Class and Fruit Carving
	Garden and Temple Tours
	For a detailed schedule please request our activities plan
ENTERTAINMENT	
Music and Cultural Shows	4 Times Buffet Dinner with Cultural Show
OTHERS	
Internet	Complimentary Wi-Fi throughout our resort and all Guest rooms.
Birthday , Honeymoon and Wedding Anniversary	Guest who celebrate their Birthday at the Grand Mirage Resort & Thalasso Bali will receive an Extra , private and Enchanting Candlelight Dinner at La Cascata including a special decorated coconut cocktail for each of you, based on minimum stay of 3 nights.
Minimum 3 Night Stay for All Inclusive	Daily 2 pieces of Laundry per person (does not apply to dry cleaning). Benefit is accumulative, for example stay 3 nights and receive 6 pieces of Laundry per person.
LONG STAY BONUS	
<i>Stay a minimum of 12 nights and receive the following benefits free of charge</i> This information must be mention in any promotion. If not mention Grand Mirage keeps the right to cut this special bonus offer	
12 Night LONG STAY BONUS Guests booking the All Inclusive package for a minimum 12 nights at Grand Mirage Resort & Thalasso Bali	Each adult will receive 4 voucher valid for motorized water sport like Jet Ski, or Sea walker, or Banana Boat or Speed Boat Ride
	1 (one) US\$100 Credit Voucher per room for use in the Thalasso Spa
	1 (one) Balinese Sarong per room
	1 (one) voucher per person complimentary entrance to the “Devdan Show” at Bali Nusa Dua Theatre, Bali’s most exciting cultural show valid for Adult. Children below 12 years receive a 25 % discount when joining parents at the Theatre.

What is Gold All Inclusive Package

Bali All Inclusive package includes unlimited foods, beverages, water sports, activities, and airport transfers.

Grand Mirage Resort & Thalasso Bali is a 5 star all Inclusive resort in Bali, which provides all the needs for a superb holiday. The Bali hotel all inclusive vacation package offers an extensive array of pleasing options such as warm and friendly service, unlimited foods & beverages in world class restaurants with exceptional cuisine, dinner with amusing cultural show 4 times a week. Room service and mini bar are included as well.

Bali All Inclusive Package Detail

Unlimited Meals



Breakfast

Buffet breakfast is served daily from 07.00 until 10.30 hour at the Grand Café, this 24-hours restaurant also serves breakfast box. An advance order is required one day prior. While at the Family Paradise, Ibu Kitchen is ready to cater your breakfast from 07.00 until 10.30 hour.

Lunch

Grand Mirage Resort & Thalasso Bali offers various selections of menu: buffet lunch at Grand Café is served daily from noon until 15.00 hour, Jukung with its seafood a'la carte menu, Mahi-Mahi Restaurant which located just next to the Family Paradise Pool offers wide choice of pool & beach menu, not to mention Chopstick Restaurant at the second floor of Family Paradise is ready to pamper your taste bud with piquancy of Chinese cuisines.

A special lunch box could be prepared if there is an advance order one day prior the date. The box can be picked up in the front desk.

Dinner

Every Wednesday, Friday and Sunday, Grand Mirage Resort & Thalasso Bali serves buffet dinner at the Grand Café from 19.00 until 22.00 hours. On Monday, Tuesday, Thursday and Saturday, themed buffet dinner is served at

Rama Stage with various entertainment to enliven your night. Pamper your taste buds with wide choices of restaurant, starting from International Food at Grand Café, Italian and Mediterranean at La Cascata, Indian Set menu at Bumbu Delhi, and the authentic Indonesian taste at Ibu Kitchen. Room service menu are provided for dinner during the respective hours.

Chinese Chopstick Restaurant

Set menu is available for all inclusive customers at the Chopstick restaurant for lunch and dinner from 11.00 until 22.00 hours. The restaurant is located in Family Paradise. Special discount is provided for a' la carte. Please also note this restaurant serves a limited selection of beverages.

Hungry in between & supper

Room Service and A'la Carte menus in open restaurants are available.

Afternoon tea & coffee buffet

Daily from 16.00 to 18.00 hours near the Mango Parlor Terrace next to the Grand Cafe. In particular conditions, the afternoon tea is served in the garden or pool area

What is not included in our meal package

Lobster and prawn are not available as a single order, but available as a mixed seafood platter. 30% discount of selling rate is offered as a single order.

Room service

Included 24 hours, please select any meal from the "in-room dining menu". No beverages are delivered by room service. Mini bar is replenished one time in a day.

Indian menu

Indian menu is now included among the many selections of all-inclusive package. The resort offers dramatic gastronomic experiences through the selections of dishes listed in the a' la carte Indian menu. The authentic spices of India, meat, and vegetables are processed into hearty fine dishes by the artisan. The menu includes vegetarian dishes.

Unlimited Beverages



Gold All Inclusive beverages and service hours

Selections of local alcoholic brands, cocktails, soft drinks, wine & beer by glass and other drinks are included in our special Gold All Inclusive drink list. Beverages are served by glass. Please order one beverage at a time. Beverages are available from 11.00 hour until just after midnight.

Selected premium brands

Selection of international beverages are served from 21.00 hour until midnight only at Panorama Lounge and based on all inclusive beverage lists. No beverage service from 01.00 to 11.00 hour. Beverages are also served around the pool and beach during the respective operation hours.

Cocktail party

By invitation.

Mini bar

Mini bar is included and filled daily. No beverages are delivered by room service.

Beverages info

Beverages included in the Gold All Inclusive package are served by glass. Please note, Grand Mirage Resort & Thalasso Bali has instructed the respective staffs not to prepare any alcoholic beverages to guests who drink more than enough. "Gold All Inclusive" policy does not permit to order drinks for anyone else except for "Gold All Inclusive" guests. If the guests order a drink for a non "Gold All Inclusive" guest, our staffs will automatically charge the cost to personal room account.

Water Sport



Non-Motorized Water Sport

Ocean kayak

Both small and big ocean kayak are available at the Mirage non motorized water sport counter. The water sport attendants are ready to guide the guests for playing kayak.

Windsurfer

Available at Mirage water sport counter. The windsurfer at Grand Mirage Resort & Thalasso Bali is a "starboard start", perfect for beginner. The experienced water sport attendants are ready to guide the guests for enjoying windsurfing. Please wear the life jacket.

Catamaran sailing

The Catamaran is available at the Mirage water sport counter. The schedule of Catamaran is on the information board. Please be informed the use of this kind of water sport is only permitted with life jacket and an instructor will operate the catamaran.

Activities and more



Sport & recreation activities

For details about the daily ongoing sport and recreation activities, please see sport & recreation activities. Timing, venue and sport and recreation activities can change with advance notice. This depends on weather condition and number of participant.

Laundry service

2 pieces of laundry per day per person (does not apply to dry cleaning). Benefit is accumulative, for example stay 3 nights and receive 6 pieces of laundry per person.

Games room, Mahjong room and karaoke Room

Open daily from 08.00 hour until midnight. These rooms are located on the first floor, beside the lobby waterfall. Business center is available for 60 min/day/person.

Internet use at the Cool's Lounge (Games Room)

Daily 30 minutes included for "Gold All Inclusive", using the hotel computers, available from 08.00 hour until midnight near the games room. Complimentary Wi-Fi access in room and all resort area.

Gym room

Open daily from 08.00 until 22.00 hours. Children under 15 years are not permitted at the gym room. Located in the Cools Lounge.

Educational activities

Submerging with Indonesia and Bali through the activities: Indonesian language to napkin folding, Balinese religion, caste and etiquette, and other attractive activities!

Live music

3 times a week on Wednesday, Friday and Sunday, live music is available at Panorama Lounge from 20.00 until 23.00 hour.

Cultural Performance

Every Monday, Tuesday, Thursday and Saturday at Rama Stage starting at 19.00 hour, Grand Mirage Resorts features a wide range of entertainment from Legong Dance, Kecak to Latino Cabaret Show, Fire Dance and Mix Max Show.

Mirage Quartet

2 times a week in different locations within the resort.

Wrist band

The wrist band is to indicate the Gold All Inclusive guests. This I.D. wristband should be worn during the stay in Grand Mirage. Please do not try to open the I.D. wrist band. The wrist band will be cut at the check-out time or bill settlement.

Check-in time

14.00 hour.

Check-out time

Exclusive for guests who book on www.grandmirage.com check-out time is extended to 14.00 hour.

Left over food or beverages

The management of Grand Mirage keeps the right to charge our guest for any leftover food and beverages. This symbolic and minimal charge will be donated by the management of Grand Mirage to the orphanage house in Denpasar Bali.

Bonus Long Stay All Inclusive



Bonus Stay 12 Nights All Inclusive

Guests booking the All Inclusive package for a minimum 12 nights will also receive the following:

- * Each adult will receive 4 vouchers valid for motorized water sport like Jet Ski or Sea Walker, banana boat or speed boat ride
- * 1 x US \$100 credit voucher per room for use in Thalasso spa
- * 1 x Balinese sarong per room
- * 1 x voucher per adult complimentary entrance to Devdan Show at Bali Nus Dua Theatre. Children below 12 years of age receive 25% off when joining parents

Children **Information**



Important **Note**



Gold All Inclusive guests are not permitted to share one same table with non- Gold All Inclusive. Gold All Inclusive guests who prefer to share one same table with non-Gold All Inclusive will be charged full

Maximum of 1 drink for 1 guests may be ordered at each time